

RETURN INSTRUCTIONS:

If you are not satisfied with your PowerStep® product, simply return the item(s) within 30 days of your original purchase using the instructions below.

1. Complete the return form so that we can accurately process your return.
2. Securely repack your return item(s), including all original packaging, in a sturdy shipping carton and include completed form.
3. Ship your package using the carrier of your preference to:

PowerStep
Attn: Returns
931 Seville Rd.
Wadsworth, OH 44281

SAVE 10% ON YOUR NEXT ORDER

Thank you for choosing PowerStep. Shop at powerstep.com and enter promo code **REORDER** at checkout to save on your next purchase!

ADDITIONAL INFORMATION:

- When returning, we recommend using a carrier that offers tracking services. Save the receipt for your records.
- Allow 10 business days from the date you send your package for your return to be processed.
- Refunds can only be issued to the original method of payment.
- You will not be refunded for items not received by our warehouse.
- Original shipping, handling, and return freight/postage will not be credited or reimbursed. Return shipping labels are not provided.
- * *If you were shipped an incorrect item or if your item was received defective or damaged, please email info@powersteps.com prior to shipping for further instructions.*
- ** *Exchanges for items with a higher value will require additional payment. It may be necessary for us to contact you for your credit card information.*

Questions? 1-888-237-3668, Option 1

Monday - Friday 8:30 am - 5:00 pm EST

info@powersteps.com



Please complete entire form below to allow for efficient processing.

CUSTOMER INFORMATION

Name:	Order #:
Phone:	Email:

RETURN INFORMATION

Qty.	Item #	Description	Size / Color	Reason Code	Worn?

REASON CODES: Enter the reason for return on the product line above.

- | | | | |
|------------------------|---------------------------|---------------------------------------|-------------------------------|
| A. Did not fit | C. Poor quality | E. Did not perform as expected | G. Wrong item shipped* |
| B. Changed mind | D. Not comfortable | F. Damaged / defective item* | H. Other _____ |

COMPLETE THIS SECTION FOR EXCHANGES**

Qty.	Item #	Description	Size	Color

FOR INTERNAL USE:

DATE RECEIVED: RECEIVED BY: DATE PROCESSED: PROCESSED BY: ADJ RTS